

New Client Profile Form

Account#: _____

Client Information

Company Name: _____

Primary Contact: _____ Email: _____

Phone: _____ Mobile: _____ Fax: _____

Billing Contact: _____ Phone: _____

Billing Address: _____

City: _____ State: _____ Zip: _____

Email: _____

Shipping Contact: _____ Phone: _____

Shipping Address: _____

City: _____ State: _____ Zip: _____

Email: _____

Report Delivery Preference

Email

Web

Both

Technician Information

Name: _____ Email: _____

Name: _____ Email: _____

Name: _____ Email: _____

General Information

Tax ID: _____ Years in Business: _____

How did you hear about SanAir? _____

Terms and Conditions for Testing with SanAir Technologies Laboratory, Inc. ("SanAir")

Sample Submission and Documentation - A completed chain of custody form (in such form provided by or agreeable to SanAir in its sole discretion) must accompany all samples. Amendments to samples already received by SanAir must be submitted in writing either via email or fax before changes will be made. Adjustments to turnaround time ("TAT") and/or analysis type may result in a change in cost. In the event a job is canceled by a client, SanAir will complete work in progress and invoice for work completed to the point of the cancellation notice. All rescheduled or canceled work will be subject to an administrative fee to include shipping charges. SanAir may make administrative, typographical, or clerical corrections to our reports (including any exhibits or schedules) without the necessity of a written notice or the consent of our client, provided that such corrections do not change the substantive results or alter the intended meaning of the document as originally executed.

Shipping and Receiving - SanAir may provide clients access to shipping services for samples submitted within the continental United States. It is incumbent upon any client taking advantage of this service to ensure it is using SanAir's preferred provider at that time. Packages received using a provider with whom SanAir no longer has a preferred relationship will be subject to a surcharge. Clients are always welcome to provide their own shipping using any method they choose. Client remains responsible for the goods in transit to SanAir's location.

Sample Turnaround Time ("TAT") - SanAir provides TATs that range from three hours to two weeks, with 48 hours being the standard for most analysis types. TATs may vary for samples requiring difficult matrices or other circumstances outside SanAir's control. TATs for samples received after 3 p.m. will begin at 9 a.m. the next business day unless marked as a 3-hour TAT. TAT does not include weekends and holidays. Work performed on weekends and holidays must be pre-arranged and will incur a surcharge.

Payment - Client work is invoiced upon completion. Clients are responsible for adhering to payment terms established during client setup. SanAir processes credit cards on or about the 1st and 15th of each month. Account balances are charged in full at those times. Supply orders are an exception as they are collected at the time of order.

Liability - SanAir expressly states that it makes no representation or warranty regarding the adequacy of the samples tendered for testing for any specific use or application, that determination being the sole responsibility of the client. SanAir's liability for any loss or damage (including loss of profit or lost savings) resulting from its actions or failure to act shall not exceed the cost of tests performed, and it shall not be liable for any incidental, indirect or consequential damages, nor shall it be liable to any third-party whether based upon theories of tort, contract or any legal or equitable theory.

Indemnification - Client shall indemnify and hold harmless SanAir and all of its agents, employees, officers, and directors from and against any and all claims, damages, losses, and expenses, including but not limited to reasonable attorney's fees, arising out of or resulting from the performance of SanAir's service hereunder

Other Terms and Conditions - Accompanying this form and available on SanAir's website at www.sanair.com are the current full Terms and Conditions for SanAir's services. By executing this form, you agree that you have read, understood and agree to be bound by all of such Terms and Conditions. In the event anything in this form contradicts the full Terms and Conditions, the full Terms and Conditions shall control.

Updates to Terms and Conditions - SanAir may revise its Terms and Conditions from time to time. The most current version will always be posted on SanAir's website at www.sanair.com. By continuing to access or use SanAir's service after those revisions become effective, you agree to be bound by the revised terms.

I/We have read and understand SanAir's Terms and Conditions and understand that submittal of samples to SanAir for analysis constitutes agreement of all prices and conditions provided to me by SanAir Technologies Laboratory, Inc. I further attest that I possess signatory authority to bind my organization to all Terms and Conditions provided by SanAir.

Signature page to follow



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I CERTIFY THAT I AM AUTHORIZED TO SUBMIT THIS APPLICATION FOR CREDIT ON BEHALF OF THE APPLICANT (BUSINESS NAMED ABOVE)

Signature	Date	Printed/Type Name	Title
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PERSONAL GUARANTEE OF APPLICANT OWNER (Required for all businesses not publicly traded)

Signature	Date	Printed/Type Name	Title
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